

# Case study

## BRIEF

The Criminal Justice System (CJS) Common Platform Programme (CPP) and Reform Programme has been established as a joint initiative to define and implement IT-enabled transformational business change within the CJS spanning the Crown Prosecution Service (CPS), Magistrates' and Crown Courts. Its key transformation role is to build a capability within the business for IT-enabled change so that the business can be more responsive and agile in the future. "The goal is to remove literally mountains of paper and turn our criminal justice system into a digital and modern public service."

## SOLUTION

Badenoch & Clark recognised the complexity and importance of both Programmes and was appointed by MoJ as one of their Technical Partners for Digital Service Consultancy and Agile Supplier. We set up an account delivery team, and allocated an Account Director to this work. Badenoch & Clark successfully delivered and is continuing to deliver a digital consultancy service that currently comprises of the following skill sets in both rainbow and full teams:

- Project Management
- Agile Project Management for MOJ ICT
- IDAM Project Management
- Front/ Back End and Full Stack Development
- Testing
- Agile Coaches
- Delivery Managers
- Digital Test Management

## BUSINESS CHALLENGE

*In the highly digitised world of today, when customers interact with the public services- whether it is to pay a council tax bill or request passports- they do so online. The days of relying on paper have now long gone and the digital change cannot be overlooked. The objective of the CJS Common Platform Programme is to transform criminal justice from a fragmented, paper-based system to one that is digitally renovated. The vision for the reformed and digitised system is for a seamless and secure transfer case information from police to prosecution through to defence and the courts without delay, so that the people who need the information have it at the right time. Consequently, this would result in protection of highly sensitive data, and will prevent losses and breaches in confidentiality. The overall aim is to improve the experience for all court users and those working within criminal justice system, whilst reducing cost and maintaining transparency.*

## - RESULT -

The Account Director worked closely with the MOJ to define the scope, programme plans, and desired future state. We have deployed the above mentioned consultancy and skill sets and continue to provide the necessary knowledge transfer and coaching to employees. Badenoch & Clark successfully delivered and is continuing to deliver a digital consultancy service to the MoJ seamlessly transforming the paper-based system with a new digital solution.